



ACORNS COLLECT (PROPRIETARY) LIMITED

PRIVACY POLICY

1. INTRODUCTION

Acorns Collect (Pty) Limited (Acorns Collect) recognizes the importance of privacy and the protection of personal information provided to it and is committed to the safeguarding of such information. This privacy policy explains how Acorns Collect collects and uses personal information. It contains information regarding the rights of natural and juristic persons to whom personal information relates (data subjects). Acorns Collect reserves the right to amend this Privacy Policy or add provisions to it at any time by publishing an updated version on its website.

2. COLLECTION OF INFORMATION

Acorns Collect collects personal information in various instances, including when:

- data subjects contact Acorns Collect or request information or services; Acorns Collect provides services to data subjects;
- persons apply for employment at Acorns Collect;
- when persons use Acorns Collect's websites or engage with Acorns Collect through social media.

The interaction with Acorns Collect on Acorns Collect 's website will result in the collection of information regarding the person's activities on the website. Similarly, when anyone engages with Acorns Collect via any one of Acorns Collect's social media platforms. This information includes, but is not limited to, the person's name, contact details and information regarding the matter with which they need assistance. While engaging with clients on matters, Acorns Collect will naturally be exposed to and collect personal information which includes the data subject's name and contact details as well as information regarding the matters that we need to assist them with. As part of its recruitment processes, Acorns Collect collects information from graduates and employment applicants. This information includes educational information as well as employment history. By enquiring regarding employment opportunities at Acorns Collect or applying for employment, applicants are deemed to provide their consent to Acorns Collect's processing of their personal information for recruitment purposes, which may include screening as well as background and reference checks.

3. BASIS AND PURPOSE FOR PROCESSING PERSONAL INFORMATION

Acorns Collect may process personal information:

- to provide services to clients

- to comply with legal or regulatory obligations;
- if a data subject has provided their consent;
- if the processing is allowed by law.

The purposes for which Acorns Collect processes personal information include but are not limited to:

- marketing and promotion of Acorns Collect's services;
- providing and improving services to clients;
- improving users' experience when using Acorns Collect's websites;
- communicating with persons for Acorns Collect's internal purposes;
- enabling Acorns Collect's internal operations;
- exercising and defending legal rights.

4. DISCLOSURE OF PERSONAL INFORMATION

Acorns Collect may release personal information or disclose it to third parties in certain circumstances. These include, but are not limited to:

- if Acorns Collect is required or authorised to do so by law or a court order;
- in order for Acorns Collect to enforce its rights;
- in order for Acorns Collect to provide services to its clients. The third parties to whom we disclose personal information include, but are not limited to:
 - advocates and other parties involved in legal services;
 - third party service providers to Acorns Collect or its clients;
 - third parties who provide research services to Acorns Collect or its clients;
 - government authorities and registries, organs of state, regulators, courts, tribunals and law enforcement agencies.

5. TRANSFER OF PERSONAL INFORMATION

Personal information collected by Acorns Collect may be transferred to persons in other countries. Those countries' laws might not protect personal information in the same way or on the same level as the law in the data subject's country. However, Acorns Collect will take reasonable steps to ensure that recipients in other countries have appropriate privacy measures in place.

6. RETENTION OF PERSONAL INFORMATION

Acorns Collect retains personal information for as long as may be reasonably necessary in accordance with applicable law.

7. COOKIES

Acorns Collect websites makes use of cookies. Cookies store information regarding website visitors. Cookies have various purposes, such as improving the visitor's experience on the website and facilitating their use of the website.

8. DIRECT MARKETING

Acorns Collect may send marketing and promotional communications and material to persons. Recipients may opt out from receiving such communications

by contacting Acorns Collect at the details provided below or by clicking on the opt-out link that will be contained in the relevant electronic communication.

9. SECURITY

Acorns Collect takes all reasonable steps to protect and avoid unauthorised access to personal information. It has implemented various policies, procedures, and software to safeguard personal information and routinely reviews its operations to ensure that personal information is adequately protected.

10. DATA SUBJECT RIGHTS

The law might provide data subjects with rights to access, amend or delete personal information that is in the possession of Acorns Collect. However, Acorns Collect may, in certain instances, legally refuse or decline such requests. If applicable, a data subject may also have the right to object to Acorns Collect's processing of their personal information or to file a complaint with a regulator. If a data subject wishes to exercise their rights, they can contact Acorns Collect at the details provided below. Acorns Collect may charge data subjects a fee for accessing, amending or deleting their personal information. Data subjects are encouraged to contact Acorns Collect in order to update their personal information as and when necessary.

11. CONTACT DETAILS

In order to contact Acorns Collect for purposes relating to this privacy policy, please contact us using these contact details:

Acorns Collect 41 Kamferbos Street, Kilner Park, Pretoria 0186.

Contact No. 082 847 2762

E-mail: cecilia@acornscollect.com